

• CUBA

- November 3, 2022 - November 12, 2022 10 days - 7 nights

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- Cuba is an island where time has stood still, rich in history, smiling people, sandy beaches and lush greenery. An exotic trip to Central America has never been closer and easier with a smiling tribe. In addition to the turquoise sea and white sandy beaches of Varadero, we will also visit Vinales, learn about the traditional values of Cuba and drink coffee and smoke tompus in local colorful houses. Driving an oldtimer allows us to go to every corner of Havana, while our hair is blowing in the wind and the sounds of salsa are ringing in our ears. We learn about the life of the famous writer Ernest Hemingway, drink mojitos and try exotic fruits in our casas particulares, getting to know real Cuban life. In cooperation with Turkish Airlines. Excursion included in the price of the arrangement - Tour of Central Havana.

- Plan and program

- • Day 1: Gathering at the airport

- Gathering of the group at the international airport in Sarajevo two hours before the flight. Flight to Istanbul at 20:40. Arrival in Istanbul at 23:40 and connection to the flight to Havana.
 - Transportation
- Airline ticket with all taxes on the route Sarajevo - Istanbul, in economy class with 23 kg of checked and 7 kg of hand luggage
 - Place
 - Sarajevo, Istanbul

- • Day 2: Arrival in Havana and free time

- Connection to the flight to Havana at 02:10. Arrival in Havana at 07:45. Transfer from the airport to the accommodation. Free time. Overnight.
 - Transportation
- Airline ticket with all taxes on the route Istanbul - Havana, in economy class with 23 kg of checked and 7 kg of hand luggage
 - Transfer from the airport to the accommodation
 - Accommodation
 - Casas particulares (1 night)
 - Place
 - Havana

- • Day 3: Optional excursion - tour of Old Havana and cabriolet driving

- Today we tour the city through an optional excursion to Old Havana, the Capitolio, five main squares in Old Havana, Obispo Street - the main promenade, Central Park where the locals gather

to talk about baseball, the Prado promenade, the main gathering place for local artists... Optional trip around the city in colorful cabriolets - a tour of Revolution Square, where through we take the story back to the days of the Cuban Revolution! In the evening, we walk along the Malecon, the promenade by the sea, hang out with Cubans, and maybe dance sometimes! Overnight stay.

- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Tour of Central and Old Havana and cabriolet driving

- • Day 4: Optional excursion - Las Terrazas

- Optional excursion Las Terrazas. We start this optional excursion with a drive to the province of Pinar del Rio, where the town of Las Terrazas is located. Las Terrazas represents one of the natural beauty of Cuba, and UNESCO declared it a biosphere reserve in 1985. Arriving in Las Terrazas is like entering the intensity of wonderful wild places where people and nature they become one. Upon arrival, a welcome cocktail awaits us at the Kuruhej estate (Rancho Curujey). This is followed by a visit to the Buenavista coffee plantation, a partially restored farm from the 19th century where we have the opportunity to learn more about the history of coffee cultivation. With a walking tour through the main streets of the community, we come into contact with warm and hospitable locals, and after lunch we will have time to swim in the crystal clear waters of the San Juan River surrounded by evergreen forests. Return to accommodation. Overnight stay.

- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Las Terrazas

- • Day 5: Optional excursion - Varadero

- Optional trip to Varadero. Varadero is one of the most famous summer resorts in this part of the world. A beautiful beach 20 km long, peace and quiet, absolute vacation in the Caribbean! For those those who would rather stay in Havana can spend the day at Santa Maria Beach. Return to Havana. Overnight stay.

- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Varadero

- • Day 6: Optional excursion - tour of Ernest Hemingway's house and Playas del Este (Santa Maria)

- Optional excursion - a tour of the house where Ernest Hemingway lived and a trip to Santa Maria beach. On this excursion you will get a complete picture of the entire life of the famous writer, you will find out why he decided to spend a large part of his life in the Havana area, you will see his personal items and hear about his tragic death. After this tour we will go to Santa Maria beach, one of the beaches located 15 km from Havana. We enjoy the turquoise sea, lie under the palm trees on the white sand and listen to the music of local musicians.

- Return to Havana. Overnight stay.

- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Hemigway's House and Playas del Este (Santa Maria)
- Day 7: Optional excursion - Crocodile farm and Guam snorkeling
- Optional excursion – Crocodile farm and Guam snorkeling. A visit to a crocodile farm, responsible for the preservation and breeding of different species of this animal, the symbol of this region.
- Boat ride and visit to the replica of the Taina village, a place where we can see the colorful sculptures of the Cuban artist Rita Longa. After visiting this village, we continue our journey to the beach Punta Perdiz where we enjoy diving. Return to Havana. Overnight stay.
- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Crocodile farm and Guam snorkeling
- • Day 8: Faculty active trip - Vinales
- Optional excursion - Vinales, rural areas of Cuba. We visit tobacco and sugar cane plantations, tobacco dryers, then we go to the house of a family that lives in this village, where our host shows how Cuban cigars are made, and the hostess prepares coffee from freshly harvested beans in the area. After lunch at a local village restaurant, we go to a tour of the Indian Cave in an area protected by UNESCO because such rocks exist only here and in a few other places in the world. We first walk a little through the cave, a then we board a boat that takes us along the river inside the cave and after the ride takes us out of it. Evening return to Havana. Overnight stay.
- Accommodation
- Casas particulares (1 night)
- Optional excursions
- Vinales
- Day 9: Leaving the accommodation and returning
- Leaving the accommodation in the early morning hours and transfer to the airport. Flight to Istanbul at 09:35.
- Transportation
- Transfer from the accommodation to the airport
- Airline ticket with all taxes on the route Havana - Istanbul, in economy class with 27 kg of checked and 7 kg of hand luggage
- • Day 10: Arrival in Sarajevo
- Arrival in Istanbul at 08:35. Connection to the flight to Sarajevo at 19:00. Arrival in Sarajevo at 19:50. We are coming back from this incredible trip, while still hearing sounds in our heads reggaeton, and our feet dance on their own to the rhythm of salsa. End of the journey!
- Transportation



- Airline ticket with all taxes on the route Istanbul - Sarajevo, in economy class with 27 kg of checked and 7 kg of hand luggage
 - Prices and conditions
 - Not included
 - International health insurance (can be taken at the agency)
 - Individual costs incurred during the duration of the arrangement
 - Optional excursions and tickets for cultural and historical monuments
 - Visa for Cuba (can be provided by an agency; BH citizens take out a tourist card (120.00 KM per person))
 - Terms of payment: The prices of the arrangements published on the website are expressed with a discount of 2.5% and are valid for cash payment in the branch office or payment at transaction account of the agency.
 - Package prices are increased by 3% if the traveler pays for the package at the branch by card - one time.
 - When registering, an advance payment in the amount of 400 KM is paid, and the rest of the amount is paid at the agency or through the bank no later than 6 weeks before the trip.
 - Registration: We recommend early registration as the number of places is limited. When applying, it is necessary to submit a scanned first page of the passport, otherwise the agency will not be responsible liability for printing airline tickets with the wrong name. The application is valid only with an advance payment. Documents for visas must be submitted no later than one month before time. If travelers do not submit documents for visas within the specified period, they are obliged to obtain visas for the trip themselves. If travelers obtain visas themselves, they are required to provide a copy
 - visas are delivered up to 15 days before the trip.
 - Optional excursions
 - Tour of Central and Old Havana and cabriolet driving
 - Price: 55.00
 - We are going on an optional tour of Havana. First, we visit the parts of Central Havana, which are under the protection of UNESCO, we get to know the way of life of Cubans. Market, playing dominoes on the street, children who want to take pictures, and whose smile we cannot refuse. We will see the four main squares of Havana and then head to Old Havana. We will start the tour in convertibles where we will pass by the most important parts of the city, and at the end we will take beautiful photos to remember!
 - Las Terrazas
 - Price: 65.00
 - We start this optional excursion by driving to the province of Pinar del Río, where the town of Las Terrazas is located. Las Terrazas represents one of the natural beauties of Cuba, and this is it UNESCO declared the area a biosphere reserve in 1985. Arriving in Las Terrazas is an intense experience because people and nature become one here. A cocktail awaits us upon arrival



welcome to Curujey Ranch. This is followed by a visit to the Buenavista coffee plantation. This is a partially restored farm from the 19th century where we have the opportunity to learn more about the history coffee cultivation. With a walking tour through the main streets of the community, we come into contact with warm and hospitable locals, and after lunch we have time to swim in the crystal clear waters of the San Juan River, surrounded by evergreen forests. The price of the trip includes: transportation, local guide, lunch.

- Varadero
- Price: 65.00
- Twenty kilometers of powdery white sand and the turquoise blue color of the sea have made Varadero one of the most famous beaches in the Caribbean. It is for this reason that we recommend Havana for a one-day excursion and vacation. We will complete the trip to Varadero with snorkeling, which will allow us to get to know the marine biodiversity is located in the north of Cuba and we feed over a hundred species of colorful fish. The beautiful turquoise sea on the surface is even more beautiful in depth. After diving, we go to the cave Saturno, a cave with fresh, clean water up to 20 meters deep, is worth a visit on the way. We will have a free hour to swim, explore and jump with rocks in this unusual cave. We go to the beach in Varadero where the only thing left for us is complete pleasure. The whole excursion would not be complete without sunset and cocktails which we can enjoy at the Bacunayagua lookout point, where we can see the green Royal Palms and the highest bridge in Cuba.
The price of the trip includes transportation, snorkeling, entrance to the cave.

- Hemigway's House and Playas del Este (Santa Maria)
- Price: 35.00

Ernest Hemingway, the famous writer of the 20th century, spent a part of his life enjoying his house not far from Havana. We visit the house where we get to know his an interesting life. Did you know he had over 40 cats? That he participated in 4 wars? That the cemetery of his dogs is located on that property? We won't tell you everything, but it is true that Hemigway was an interesting personality and that he left behind many great works. There is also a collection of his books in the house, for this reason the house cannot be entered. Entire rooms are already visible from the doors and windows. After that, we go for a swim in the beautiful Caribbean waters in the famous Cuban cars. Beaches that stretch on almost six kilometers are popular among both tourists and locals. An ideal place for rest and enjoyment, just half an hour's drive from Havana.

- The price of the excursion includes: entrance to the museum and transfers.
- Crocodile farm and Guam snorkeling
- Price: 95.00
- Crocodile farm and Guam snorkeling - Visit to the crocodile farm, responsible for the preservation and reproduction of different species of this animal, the symbol of this region. Boat ride and a visit to the replica of the village of Taina, a place where we can see the colorful sculptures of the Cuban artist Rita Longa. The sculptures represent Indian tribes in their daily rituals, from fishing and hunting to religious ceremonies. After visiting this village, we continue our journey to Punta Perdiz beach, where we enjoy diving and finally rest with lunch.
- The price of the excursion includes transportation, a local guide and lunch.



- Vinales
- Price: 70.00
- The Vinales Valley is known for its exceptional karst landscape where traditional methods of agriculture, especially tobacco, remain untouched and as such is under protected by UNESCO. The entire region preserves its rich tradition in architecture, in its crafts and way of life. A visit to Vinales will help us get to know the countryside more closely environment and beautiful nature. Vinales is decorated with colorful houses, as well as the Mogota mountains. It is 184 km from Havana, and we complete the journey at the Las stop Barrigonas, known for the famous Pregnant Palms. A special type of palm tree unique to Cuba. The first stop in Vinales is certainly the Indian Cave, which we tour along the help of a local guide. On motorboats, we tour the interior of the cave and take photos of the beautiful exit from the cave and nature. Together we continue our journey towards the famous valley tobacco, where we learn how that tobacco is processed and prepared for making cigars. We visit a local house, where the host shows us how to roll cigars, and we ourselves we have a chance to try them. If we wish, we can go together to one of the wonderful paladars and try real country food. On the way back to Havana, we stop at the viewpoint from where the Vinales valley and the Mogota mountains can be seen best, an ideal place for photos.
- The price of the excursion includes transport, entrance to the cave, a local guide and a visit to a local house
 - Accommodation
 - Casas particulares
- Guesthouse or Casa particulares in Cuba is an accommodation facility owned by Cuban families. It is intended for tourists for whom comfort is not in the foreground and who would wanted to experience Cuba in an authentic way. The rooms are double. Most often, two double rooms share one bathroom, but there is a possibility that the room has its own T/WC.
- The accommodation is located in the center of the cities that are being visited. The service is based on overnight stays.
 - Transportation
 - A plane
 - A passenger plane (line passenger plane or commercial transport plane) is a large plane primarily intended for the commercial transport of passengers and cargo.
 - Local transfer
 - Van transport is a means of transport for smaller groups of passengers, usually up to 15 people.
 - Places
 - Sarajevo
- Sarajevo is the capital and largest city of Bosnia and Herzegovina. It is located on the Miljacka river, the right tributary of Bosnia, in the eastern part of the Sarajevo-Zenica basin. Sarajevo is the largest city in Bosnia and Herzegovina and a prominent cultural center in Southeast Europe. The city is known for its traditional cultural and religious diversity, with members of Islam, Orthodoxy, Judaism and Catholicism.

Due to its long and rich history and belonging, religious and cultural diversity, Sarajevo is sometimes called the "Jerusalem of Europe".

- Istanbul

- Istanbul, also known throughout history as Constantinople, Constantinople or Byzantium, is the largest city in Turkey, an economic, cultural and historical center and one of the most important cities these transcontinental countries. With approximately 12.56 million foreign tourists in 2015, five years after being declared the European Capital of Culture, Istanbul represents the fifth most visited city in the world. The biggest tourist attractions of the city are the historical center, partially included in the UNESCO world list, heritage, cultural and entertainment center which stretches along the city's natural harbor, the Golden Horn, in the Beyoğlu area, etc. Istanbul is considered a global city as well as one of the fastest growing economic metropolises in the world. Located in a strategically important place, the former Silk Road.

- Havana

- Havana is the capital, the largest port and the leading commercial center of Cuba. The city, one of the 14 Cuban provinces, has a population of 2.2 million. Havana was traditionally known as a world-renowned tourist center, a place of rich cultural-historical-architectural heritage and for the traditional production of tobacco products and alcoholic beverages. Modern Havana is the seat of the Cuban government, several ministries, and a business center.

- Useful information

- Cuba

- 1. GENERAL DATA

- Cuba is an island country in Central America. The capital and largest city is Havana with about 2 million inhabitants, while the entire country has 11 million inhabitants. From the south side it comes out on The Caribbean Sea, while in the north it opens to the Gulf of Mexico and the Atlantic Ocean.

According to the constitution, Cuba is a republic.

- Land surface: 109,884 km²
- Number of inhabitants: 11 million
 - Capital city: Havana
 - Nationality: Cubans
 - Official language: Spanish

- Religion: officially atheist country, but about 60% Catholic, about 20% traditional religion
- Independence: 20.05.1902.

- 2. VISA

- A visa/tourist card is required for BiH citizens. The agency mediates in issuing tourist cards.

- 3. TIME ZONE

- The time zone is UTC -5.

- 4. CLIMATE

- Cuba has a tropical climate. The average annual temperature is 25°C, in January the average temperature is 21°C, while in July the average temperature is 27°C. The period from November to

- April is the dry period of the year, while the period from May to October is rainy. Hurricanes occasionally occur in September and October. Cuba is also characterized by high air humidity.
 - 5. FOOD
- The cuisine in Cuba is primarily based on fish specialties and seafood, but all types of meat are also represented. It is a side dish that goes with almost every dish rice, Moros y Cristianos i.e. rice and black beans. The national dish is Ropa Vieja - beef with vegetables. In Cuba, there are many types of fruits and vegetables that do not grow in Europe (guava, pineapple, malanga, yucca...). It is recommended to eat food exclusively from restaurants, except for fruits and vegetables that are available in the markets. The prices are the same as in Europe (roughly a meal between 10-15 euros). It is important to note that bottled water must be consumed!
 - 6. VACCINES AND HEALTH SITUATION
- Vaccination is not necessary for travelers traveling to Cuba, but it is advised that travelers check with their doctor individually. It is advisable to bring medicine for the stomach (probiotics), fervex or some medicine for pain and fever, just in case. Also, there are mosquitoes there, so it would be good to bring Autan as well as sunscreen. All of these preparations must be taken to Cuba because there are no large supermarkets there and it is almost impossible to find them at the destination itself.
 - 7. INSURANCE
- To enter Cuba, you must have international health insurance. You can take it at any insurance company or at our agency up to 5 days before road - Sarajevo insurance, you are insured up to 30,000 euros.
 - 8. SECURITY
- The situation in Cuba is safe and the crime rate is very low. In any case, caution is advised against petty theft and pickpocketing in large cities and tourist areas. Walking the street is free and without problems even in the evening hours. Drugs are an illegal phenomenon and as such punishable by law.
 - 9. CLOTHES
- Considering the high temperatures throughout the year, it is necessary to bring summer clothes on the trip. In the winter months, it is recommended to wear some long sleeves and trousers in the evening. It is recommended to bring some older clothes that you can give to your hosts at the end of the trip. If you decide to take a tracking trip to the waterfall it is necessary to bring comfortable sneakers. Bring hats or caps as protection from the sun.
 - 10. MONEY
- Cuba is a country that has 2 currencies - CUC i.e. convertible peso and CUP i.e. peso or moneda nacional. You will only need CUC on the way and that is the currency you get when you go to the exchange office. The exchange rate is 1 EUR = 1.1 CUC. You can also change money into CUP, but you can only use that currency at the market in some smaller local shops, and the ratio is 1 CUC = 23 CUP. Money is exchanged in state-owned exchange offices, so the exchange rate is identical everywhere. Take euros with you on your trip, as there are high commissions on dollars. Wearing is recommended cash because payment by card is not represented, and ATMs are not always in operation and there are not many places.
 - 11. COMMUNICATION
- Our mobile networks work in Cuba. As for the internet, it is available in certain places (wi-fi parks, lobbies of large hotels), but internet cards are bought and roughly cost 1h = 2 euros. For this reason, it is not recommended to bring a laptop, considering that the connections are not always good. It is also not possible to buy a Cuban mobile phone card.



- 12. ELECTRICITY

- It is necessary to bring an adapter with two tanks and entrance.

12. WARM RECOMMENDATION

Cuba is an interesting and cheerful country! Nowhere will you see so many smiling people ready to dance at any moment. In Cuba you will enjoy music, cocktails and beaches with white sand. But in addition, you will have the opportunity to visit the rural parts of Cuba and to get acquainted with the ways of making the famous Cuban cigars. For those who like a little active vacation, you will have the opportunity to hike through the rainforest and swim under the waterfall itself. Cuba has a lot to offer, so you will have the opportunity to rest and relax you are exploring!

Important notes

General notes:

The organizer of the trip is JUNGLE TRAVEL d.o.o Sarajevo with license 07-02-22-9594/19. When registering, it is necessary to submit a copy of the passport/data of the passport with which the passenger will travel on the trip itself. It is mandatory for the passenger to check the duration and correctness travel document, as well as the number of free pages required for travel.

All passports must be valid for at least 180 days (6 months) from the date of return to the country. The travel organizer reserves the right to change certain contents of the program due to extraordinary circumstances and things that the agency cannot foresee, at the time of conclusion of the contract.

The travel organizer is not authorized and does not value the validity of travel and other documents.

The agency is not responsible for any information provided orally.

The signatory of the travel contract or the representative of the group of passengers is obliged to inform all passengers of the agreed travel program, terms of payment and visa and

GENERAL TRAVEL TERMS OF JUNGLE TRAVEL.

Passengers are obliged to check the exact time and place of departure of the group two days before the trip. The traveler is obliged to familiarize himself with the rules of conduct of the country to which he is traveling and to comply with the applicable legal customs regulations.

Smoking, consumption of alcohol and intoxicants are strictly prohibited in the means of transport.

Passengers are obliged to remain in their seats in the bus and other means of transport used for transfer, and may not leave them in places that are not provided

for breaks (borders, check point stations, toll booths, etc.). In the event that the passenger leaves the vehicle without prior agreement with the agency representative, he bears everything himself possible costs and consequences.

A passenger who with his inappropriate behavior disturbs other passengers or disturbs the drivers and companions in their work, will be immediately excluded from the trip and all responsibility passes to on it without the right to appeal and refund.

The traveler is obliged to respect the hourly rate determined by the agency representative on the trip, otherwise the agency representative has the right to exclude the traveler from the trip.

It is not possible to use the toilet in tourist buses; in accordance with the itinerary, breaks are made for 3-4 hours (depending on the location and equipment of the gas station), which passengers can use to use the toilet.

The agency determines the seating arrangement, the place of departure, the place for a break and the length of it; by paying for transportation, the passenger accepts all of the above, without the right to object or appeal.



The arrangement is based on a minimum of 10 passengers for long-distance trips and 50 passengers for European trips.

In case of an insufficient number of passengers for the realization of the arrangement or other objective circumstances, the travel organizer informs the passengers about the cancellation of the arrangement no later than 10

days before the departure date for long-distance trips and 5 days before the departure date for European trips.

In the case of arrangements that include transportation by plane, after purchasing the plane tickets, it is impossible to refund them, and in that case the conditions of the airline company apply.

In the case of arrangements that include transportation by low-cost airlines, in the event of a flight delay, cancellation or loss of connection, passengers are obliged to pay the newly incurred costs themselves and the agency cannot influence circumstances beyond its scope.

The prices of low cost arrangements are subject to change and upon payment of the advance, the tariffs are checked and the price of the arrangement is confirmed to the passenger.

The agency is not responsible for changes in flight connections by the airline.

Flight timetables specified in the schedule or obtained from the agency are subject to change and solely depend on the airline.

The agency reserves the right to choose the means of transport for transfers and makes them until the accommodation if this is physically possible.

For all offered or available optional extras in connection with the itinerary or accommodation, it is necessary to declare when registering for the trip.

If a passenger decides to change part of the itinerary, the agency has no responsibility to provide that passenger with a transfer/earlier or later check in or check out.

in accommodation/other overnight stays in accommodation than what is provided for in the itinerary.

Underage passengers must have a certified consent of their parents when traveling.

Due to respect for the timetables stipulated in the travel program, as well as respect for the time of the other passengers in the group, there is no possibility of staying at the border represents exit from the European Union, for account verification and tax refund from the European Union (TAX FREE)

Our recommendation It is important that you take care of your personal documents and money during your trip. For this arrangement, the GENERAL TERMS OF TRAVEL, harmonized with the UTABIH standard, apply.

Notes regarding accommodation:

The travel organizer, JUNGLE TRAVEL, reserves the right to arrange the rooms according to the structure of the rooms of the accommodation facility; if possible, an agency is trying to meet the wishes of travelers (we ask for your understanding, since this trip is intended as good fun and adventure).

Accommodation facilities are entered on the first day of stay in accordance with the rules of that accommodation facility. Most often, check-in is in the afternoon (2 or 3 p.m.), and check-out is on the last day of stay, usually until 10 or 11 am.

Descriptions of accommodation facilities are informative.

Some of the additional contents of the accommodation facilities are available for an additional fee. There is a possibility of deviations and changes regarding the availability of some contents, because they solely depend on accommodation facilities (e.g. safe, parking, mini-bar, TV, air conditioner...)

The traveler is obliged to comply with the rules of the accommodation facility and is responsible for sanctioning by the staff of the accommodation facility.



Some accommodations in Asia, Africa and Latin America do not have hot water. Accommodation facilities accommodate passengers and determine the layout and type of rooms according to their availability at a given time. The agency is not able to confirm to clients that whether the beds will be twin (separated) or double (large French bed), as well as the number of floors in the accommodation itself, unless this is specifically indicated in the Contract. It's a client by paying for the arrangement, he agrees to that fact and the accommodation conditions without the right to appeal.

Passengers traveling alone in some programs have the option to be alone in a single room for an additional fee.

If the passenger wants to connect with another passenger from group and does not want to pay an extra fee, accepts to connect with any person from the group, regardless of the age and a half of the companion. In these situations, the agency absolutely does not is responsible for any possible inconveniences or disagreements that passengers may have on the way.

Notes regarding optional excursions:

Optional excursions are not a mandatory part of the trip.

Dates and prices of optional excursions are variable and depend on available dates in localities, the number of registered passengers and objective circumstances.

Optional excursions are carried out by local agencies and Jungle Travel is not able to influence matters outside the scope of the agency related to the realization of the excursion itself.

Optional excursions are led by local guides in the localities themselves in English. By paying for the trip, the traveler accepts all conditions of the local agency without the right to appeal.

The agency cannot influence the duration of the trip to the location, the time of departure, return or tours, as well as the expertise of the local guides.

When paying for an optional excursion, the traveler accepts the conditions of the local agency, the organizer of the optional excursion, and is obliged to inform the fellow travelers for whom he is paying about the conditions. Any subsequent changes, changes and cancellations of the excursion after payment are not possible, nor is it possible to refund the money paid under any circumstances.

We ask all passengers to familiarize themselves with the planned itinerary and conditions of the optional excursion before paying for the optional excursion.

Notes regarding visas:

Travelers are obliged to familiarize themselves with the visa regime of the country they are traveling to. Certain embassies require the personal presence of travelers during the visa process, and travelers are obliged to comply with the rules of the embassy.

Travelers are required to submit the visa documents no later than one month before the trip, and if they are not submitted within the specified period, they are required to provide the visas themselves.
for travel.

Travelers who do not have new BiH biometric passports are obliged to familiarize themselves with the visa regime of the country they are traveling to and to obtain travel visas themselves.

The agency does not guarantee obtaining a visa and is not authorized to determine the validity of documents.

In case of not getting a visa, the agency is not responsible.